

# Secure distributed case file capture.

Enable document scanning and metadata capture.

In the advanced case management process, your organization captures and distributes an enormous amount of data from various sources. The IBM® Datacap and Nuance AutoStore® platform is the most efficient way to ensure your data is captured and distributed securely.

## Case management.

Imagine having to make complex, real-time decisions while the information changes constantly. You're working interactively with people inside and outside your organization, all striving for the same goal: the most effective outcome. More and more, organizations are realizing that their customer-, employee- or public-facing processes are understood best as cases.

Cases let people capture all the information needed to make decisions, while allowing the flexibility for people-driven actions. Older process automation approaches were based on outdated mass production concepts – no longer adequate in today's era of the "knowledge worker," where people make autonomous decisions and use highly social collaborative tools.

## IBM Datacap and Nuance AutoStore capabilities

The IBM Datacap and Nuance AutoStore platform provides a secure solution to capture all case-related content from distributed sources. Specifically, the solution integrates with existing networked multifunction devices (MFDs) to let users scan documents and capture metadata.

## MFD integration.

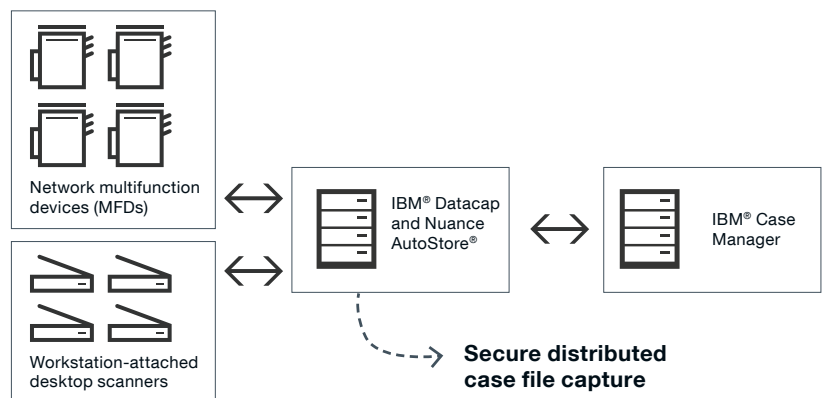
The MFD integration includes FIPS 140-2 compliant encryption from the point of scan, and single sign-on capabilities with Common

Access Cards (CAC) and Personal Identification Verification (PIV) cards to provide complete audit trail and chain-of-custody of all scanned case documents.

## Increase accuracy.

To automate case file ingestion, the solution also provides classification, extraction, and validation, all initiated from the point of scan.

IBM Datacap and Nuance AutoStore combine analytics, recognition engines and process rules to minimize manual tasks and increase accuracy. Additionally, the solution integrates directly with IBM Case Manager to enable automatic case document filing.



High level architecture of the secure distributed case file capture solution

### **Benefits Overview**

As the capture front end to advanced case management, the IBM Datacap and Nuance AutoStore platform supports the following benefits:

- Brings together data and documents from multiple systems into a single framework
- Brings together information in context for more effective decision making
- Provides an audit record of the information and activities in a case for enhanced compliance
- Provides a flexible work environment, enabling case workers to process each case toward a goal
- Enables analytics-based decision making for more informed and consistent case outcomes
- Enables business users to work collaboratively with IT to deploy faster, supporting department and agency-level missions

To learn more about IBM Datacap and Nuance AutoStore please call 1-855-367-4445 or visit [nuance.com](http://nuance.com)

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