

Transcription tools to speed document editing and workflow.

Helps medical transcriptionists create documents securely, effectively, and quickly.

Challenge

How can we transcribe more documents without hiring additional employees or outsourcing transcription work?

Solution

EditScript™ applies a suite of productivity enhancing features to help medical transcriptionists create documents securely, effectively, and quickly. The EditScript transcription tools for computer aided medical transcription streamline workflow and speed document editing. EditScript provides significant cost savings by enabling medical transcriptionists (MTs) to edit draft documents created by the AutoScript™ background speech recognition engine, often doubling productivity over traditional transcription. Supervisors use priority rules, Audit Trails, User Access Rights, and other EditScript features to ensure high quality and fast turnaround time of completed documents.

Productivity tools

EditScript was designed to maximize the productivity of MTs as they review and edit the draft documents created through speech recognition. In addition to leveraging Microsoft® Word shortcuts, EditScript provides numerous 'mouse-free' shortcut keystrokes that let MTs quickly move around a document and make necessary changes. A unique two-cursor approach lets MTs edit in one area of a document while following along with the recorded audio in another. An Audio Playback Control feature lets MTs increase the playback speed of the dictated voice for quicker review. Report text and patient demographics are displayed on the same screen.

The intuitive user interface makes verifying or updating patient or clinician information quick and efficient. Our AutoScript speech recognition engine and EditScript transcription tools include an integrated feedback loop that continually improves the speech models based on the corrections made by MTs. As the speech models improve, so do the draft documents, leading to increased productivity in the editing process.

Secure internet access

EditScript is a secure, Internet-based transcription client that provides flexible work options for MTs—at home, at a healthcare facility, or at an MTSO facility, whether domestic or offshore. To ensure the security of patient data,

Key Benefits

- Productivity tools
 - Secure Internet access
 - Priority and validation rules
 - Productivity and billing reports
 - User Access Rights
 - Detailed document information
 - Configurable workflows
 - Single administrative console
 - QA tools
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communications over the Internet between the EditScript transcription client and server are protected by 128-bit encryption. EditScript does not leave any patient information on the MT's computer hard drive. To further protect patient information, EditScript will not allow cutting and pasting, saving, or printing patient records locally.

Priority and validation rules

EditScript provides configurable priority rules to help supervisors manage the turnaround time of documents, ensuring that the most critical documents receive the fastest processing. When documents are completed, EditScript's validation rules automatically check the notes for required information, and instantly sends any deficient documents to the pending queue for a supervisor to review. This process often catches issues before they reach the clinician/caregiver.

Productivity and billing reports

Administrators have secure access to their organization's productivity and billing reports through a web portal called EditScript Online. These reports provide up-to-date, comprehensive data to track transcription activity and progress, and highlight any areas in need of attention. For example, they help administrators monitor turnaround time across work types, allocate transcription costs among business entities, and reconcile billing from their MTSOs. In addition, these reports provide information on MT productivity and EditScript

shortcut feature usage, which helps MTs maximize their results with EditScript.

User access rights

EditScript provides User Access Rights for security of patient records. Through an easy-to-use interface, supervisors configure users with varying permissions and restrictions for viewing, editing, and distributing documents. For example, at some healthcare organizations, certain MTs work solely on Behavioral Health patient records and other MTs do not have access to Behavioral Health records.

Detailed document information

EditScript keeps detailed information about every document it processes. Administrators can quickly determine whether documents are 'in-process,' 'completed,' or 'pending' due to a deficiency. QA features allow documents to be checked by supervisors to ensure consistent quality. In addition, Audit Trails track all changes and distributions that have occurred to a document, including which MTs, clinicians, and administrators have viewed or edited the file.

Configurable workflows

To maintain a smooth and efficient transcription process, EditScript provides configurable workflows that help supervisors allocate editing work among various transcription groups, whether in-house or outsourced. MTSOs can even be allowed an acceptable 'backlog' of dictation volume, after which

additional drafts are routed to other MTs or MTSOs. EditScript also provides tools to handle challenging cases such as document amendments, splitting dictations and creating reports with no audio.

Single administrative console

Many supervisor functions in EditScript are handled through EMon®, a powerful and easy to use administrative console that is used to manage all eScription products, including EditScript transcription tools, IntelliScript™ voice capture, NetScript™ e-signature and PrintScript™ document distribution. EMon provides deep and wide visibility into an organization's documentation workflow, and greatly facilitates the management of transcription services in large healthcare enterprises.

QA tools

EditScript offers integrated QA tools that allow administrators to review and score selected documents from their MTs. The QA reviewer's feedback can be sent directly to the MT through EditScript. And all QA functions are conducted in a secure environment, keeping confidential patient information safe.

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 888-350-4836 or visit www.nuance.com/healthcare.

About Nuance Communications, Inc.

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many systems, devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit nuance.com.