

Complete VA ICD-10 countdown program.

Transition successfully to ICD-10 with
Nuance's VA ICD-10 Countdown Program.

Challenge

How can I prepare my VA healthcare organization for the transition to ICD-10?

Solutions

Nuance® Communications, a trusted leader in providing end-to-end healthcare technology solutions in the Department of Veterans Affairs (VA), offers ICD-10 transition software, education, guidance and training tools. Are these solutions right for you? Let these questions guide you:

- Do you have an education plan for your coding staff before the ICD-10 transition?
- Is your current clinical documentation ready to support ICD-10 coding specificity?
- Is your coding staff equipped to make the transition from ICD-9 to ICD-10 coding without disrupting business processes?
- Does your facility have a practical way for coders to practice coding in an ICD-10 encoder simulator tool?

If you answered “no” to any of the questions above, your facility will benefit from Nuance's VA ICD-10 Countdown Program.

Complete suite of ICD-10 solutions.

Nuance's VA ICD-10 Countdown Program provides a comprehensive combination of solutions and educational services for federal medical centers and healthcare providers of all sizes to help guide you through the ICD-10 transition every step of the way. Unlike other software providers that offer basic conversion tools that map ICD-9 to ICD-10, Nuance's ICD-10 Countdown Program solutions provide hands-on training, education services and technology that help coders gain expertise and experience in ICD-10 coding with minimal disruption to day-to-day business operations. Nuance's ICD-10 Countdown Program for VA medical centers includes:

- ICD-10 Education Services.
- Clintegrity® 360 | ICD-10 Coding Simulator application—12-month subscription.
- ICD-10 Fundamentals webcasts.
- Online avatar-led tutorial, “Countdown to ICD-10.”
- ICD-10 data analytics, coding audits, and clinical documentation.
- Improvement (CDI) services.
- ICD-10 Coding Boot Camp (onsite Training).

Key benefits

ICD-10 education services

- Improves current coding performance.
- Reduces potential productivity loss during the transition.
- Increases coding accuracy, improves Case Mix Index, and ensures reimbursement accuracy.

ICD-10 data analytics, coding audits, and CDI training

- Determines current financial and clinical documentation risk areas.
 - Addresses key focus areas for clinical documentation improvement, including disease-specific documentation requirements and potential VERA impacts.
 - Provides coding education and training for ICD-10.
 - Enhances physician queries for ICD-10 and VERA.
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ICD-10 education services.

Do your coders have the knowledge to succeed in the ICD-10 coding environment? Reduce the potential for productivity loss and prepare your coders with our innovative online ICD-10 Simulator. With the number of new codes to learn, your coders need education tools that are simple and comprehensive. Created by healthcare professionals, the ICD-10 Coding Simulator is a powerful multi-level learning solution available only through Nuance. This solution enables coders to practice on our ICD-10 Coding Simulator, in a real-life coding environment.

ICD-10 data analytics, coding audits, and CDI training.

ICD-10 will also increase the need for additional clinical documentation. Are you prepared? Nuance's medical record coding and CDI auditors are available to help. Our experienced auditors are all AHIMA-approved ICD-10 trainers and are well versed in VHA Coding Guidelines and VERA classification requirements. Our ICD-10 Data Analytics process begins with a high-level analysis using your reported claims from last year to identify specific MS-DRGs that present the potential for the greatest revenue loss under ICD-10.

Additionally, we'll highlight your most frequently reported diagnoses and identify how each of those translates to ICD-10. Nuance auditors then review and audit sample charts from your facility's top ten DRGs and other high-impact areas for clinical documentation requirements specific to ICD-10. Coding education and training for ICD-10 changes can be provided onsite or remotely along with an overall ICD-10 Impact Analysis Summary.

ICD-10 boot camp training.

An onsite, four-day session with a Nuance's AHIMA ICD-10-approved trainer that includes:

- A warm-up/basics overview of ICD-10 and ICD-10-CM Boot Camp on days 1 and 2.
- ICD-10-PCS Boot Camp on days 3 and 4.
- Practical application of Nuance's ICD-10 Simulator.
- Training book with additional exercises and tips for preparation.
- Certificate of attendance.

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 800-447-7749 or visit nuance.com/go/clintegrity360.

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About Nuance Communications, Inc.

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many systems, devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit nuance.com.

