Monitor, measure, and improve quality in real time.

Improve core measure compliance

Challenge
Improving patient care today with quality data that is at least three months old. Moving the needle on clinical performance requires timely performance feedback—ideally while the patient is still in the hospital. As quality-dependent compliance and reimbursement increase, delays simply are not acceptable or affordable.

Solution
Clintegrity™ Quality Measures captures and delivers rich, reliable data on core measures and quality performance required by The Joint Commission (TJC), the Centers for Medicare and & Medicaid Services (CMS), and the Hospital Quality Alliance. You can get fresh information to help improve care while the patient is still in the bed, and achieve your full annual payment update.

Ensure accurate and complete core measures transmission to regulatory agencies by submitting completed case data early, each quarter. You can receive notification of any errors in data elements, giving you time to correct inaccuracies. Reduce time-consuming abstracting tasks by automating the identification of patients who fall into core measure categories, along with automatic file transmission to Nuance. We manage the data so you can focus on improving care.

What can Clintegrity Quality Measures do for me?

Daily core measures processing and performance dashboard updates—old data won't tell you where you are today. Clintegrity Quality Measures provides performance feedback daily so you're on top of your game.

True concurrent abstraction—records can be abstracted directly into the system while the patient is still in the hospital—when there is still an opportunity to provide recommended treatments or improve documentation. Real-time updates are available with an optional HL7 interface.

Simplified reporting—data capture and reporting are simplified for TJC, CMS, registries, and state initiatives.

Real-time trending—know where you stand immediately with real-time trending and reporting on internal and external clinical initiatives.

All measure sets available—Nuance provides you with all measure sets required by TJC and CMS so you're ready as new sets become required. Physician Quality Reporting Systems (PQRS) measures are optional and available through our partnership with the Alpha II Registry.

Key benefits
– Daily core measures processed automatically, with an updated performance dashboard
– Records abstracted directly into system with true concurrent abstraction
– Real-time trending
– Ability to meet all CMS and TJC core measure needs: inpatient, outpatient, physicians, and LTC
– Automated reporting for TJC, CMS, registries, and state initiatives
– Fast, easy setup and support with web-based and hosted access

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Education and alerts—Nuance monitors core measurement requirements and alerts you when new information is available. We provide educational sessions on core measures through webinars, e-mail blasts, and client advisories.

How it works to ease the burden of collecting and submitting measures

Using information from your facility's electronic health record or billing system, Clintegrity Quality Measures automatically identifies and provides you with patient data requiring core measure reporting. If using the optional electronic feed, the system will automatically load patient data that requires core measure reporting, eliminating manual data entry. Once identified, quality abstractors answer the standard questions required by the regulatory agency that created the core measure. Questions not applicable to specific measures are also identified and can be skipped. You can complete these questions concurrently, while the patient is still in the hospital, or retrospectively, after the patient is discharged. After the questions are answered, Nuance will ensure that

core measure data is sent directly to regulatory agencies, and you'll receive reports highlighting pass/fail status for specific measures.

Improving efficiency, accuracy, and performance

Robust reporting—reports will show you which measures you passed or failed, and the reasons why. If used concurrently during the quarter, you can quickly identify areas for improvement. Available reports can assign compliance rates to physicians to support credentialing activities— an ideal educational tool to evaluate and suggest focused training for your physicians.

Electronic Clinical Quality Measures (eCQMs)—eCQM submission can be challenging, so a Nuance data analyst validates your file, prior to submission, to make sure you're on track. eCQMs are available as part of Clintegrity Quality Measures, or as an optional add-on module.

Enhanced concurrent abstraction —our optional admission, discharge, transfer (ADT) feed pre-populates diagnosis fields, simplifying care management and core measure

abstraction. Real-time updates enable treatment changes while the patient is still in the hospital, speed response times to critical cases, and reduce the risk of dangerous data entry errors.

Value-based Purchasing (VBP) calculator—monitoring performance is critical to understanding potential financial impact. Our VBP calculator helps you monitor performance by estimating how much you are likely to gain or lose in the current year.

Turnkey solution—reduce support requirements with this web-based hosted solution that enables hospitals to get up and running quickly without having to host, configure, and support software in-house.

Complying with core measures is not optional, so choosing a solution developed by a company with deep knowledge and expertise can give you peace of mind.

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 877-805-5902 or visit nuance.com/healthcare.

About Nuance Communications, Inc.

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, please visit: www.nuance.com/healthcare. Connect with Nuance on social media through the healthcare blog, What's next, as well as Twitter and LinkedIn.

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