



# Dragon® Medical

Speech-enable the Practice's EHR for Faster, More Efficient and Profitable Clinical Documentation

## Dragon® Medical: Accelerate EHR Adoption in Practices of 6 to 24 Physicians

### CHALLENGE:

How can physicians spend less time typing or clicking inside their EHR system?

### SOLUTION:

By using Dragon Medical, physicians can efficiently navigate and dictate medical decision-making and treatment plans directly into a patient's electronic record.

Dragon Medical is designed and priced especially for mid-sized practices, to help physicians provide more efficient, profitable, and higher quality care.

Dragon Medical is 99% accurate "out of the box" and includes medical vocabularies covering nearly 80 medical specialties and subspecialties. It allows physicians to dictate in their own words, generating "once and done" documentation, which they can then dictate, edit, and review in succession.

Physicians further accelerate dictation by using customized macros to reuse frequently dictated text. Additionally, the Dragon Medical Template Library—a library of more than two dozen macros for standard notes and an extensive list of "medical normals" by body system—facilitates rapid note creation. This approach dramatically reduces the time physicians spend documenting care.

Dragon Medical lets physicians use their own words to dictate Progress Notes, HPI, Assessment and Plan so they readily embrace EHR systems and dramatically accelerate EHR adoption. Dragon Medical supports HIPAA patient confidentiality guidelines, critical requirements for all practices.

Dragon Medical is designed for use by physician practices with 6 to 24 physicians.

### Key Benefits

- Dictate faster and more accurately than ever before
- Dictate anywhere in your EHR and accelerate adoption
- Eliminate transcription costs
- Spend more time with patients
- Dictate in physician's own words
- Support higher level of reimbursement and reduce denials
- Improve physician satisfaction

### Key Features

- **More Accurate Than Ever.** 20% more accurate than Dragon NaturallySpeaking Medical 9—and over 38% more accurate than Dragon NaturallySpeaking Professional 10 when used in clinical settings
- **EHR Support.** Navigate and dictate inside EHR software: History of Present Illness, Review of Symptoms, Assessment and Plan
- **Microsoft® Windows Support.** Dragon Medical can now be installed and supported on Microsoft Windows Vista® 64-bit operating systems as well as Microsoft Windows 7, 32-bit and 64-bit operating systems
- **Medical Vocabularies.** Covers nearly 80 specialties and subspecialties. Dictate with confidence using your specialty's vocabulary
- **Regional Accent Support.** Accented speakers get higher "out-of-the-box" recognition with advanced adaptation techniques and accent-specific acoustic models
- **Hidden Mode.** Dictate anywhere in the EHR, eliminating navigation between EHR screens and the notes window
- **Dragon Medical Template Library.** Dragon Medical comes with a library of more than two dozen macros for standard notes and an extensive list of "medical normals" by body system
- **Medical Search Commands.** Dragon Medical enables physicians to search medical data via a single command on WebMD®, UpToDate®, PubMed™, and ICD-9

Dragon Medical lets physicians navigate any Windows-based EHR system using voice commands—*three times faster than most people can type or click with a mouse.*

Additionally, Dragon Medical can now be installed and supported on Microsoft Windows Vista 64-bit operating systems as well as Microsoft Windows 7, 32-bit and 64-bit operating systems.

### Dragon Medical Gives Physician Practices the Power to Achieve Maximum Efficiency

Dragon Medical lets physicians dictate faster and more accurately than ever before. Dragon Medical 10 is 20% more accurate before enrollment than Dragon NaturallySpeaking Medical 9, which means physicians will save time dictating and spend little or no time correcting dictation. Dragon Medical offers virtually instant response time, saving physicians valuable minutes in their day—no more waiting for transcribed reports or typing into the EHR.

- **Dictate anywhere in the EHR.** Dragon Medical allows physicians to dictate anywhere in an EHR system, while reviewing Lab Results, Patient History, or Current Medications. Physicians no longer have to click back and forth between information they're reviewing and the dictation window. They dictate while reviewing information in Hidden Mode, which allows the physician to place the dictation directly where he or she wishes.
- **Accelerate physician adoption and acceptance of EHR systems.** Dragon Medical reduces the time spent documenting care in an EHR system by using speech-driven navigation and narrative dictation.

### With Dragon Medical, Practices Can Deliver Higher Quality Care

Physicians receive a host of key advantages with Dragon Medical 10 compared to Dragon NaturallySpeaking Medical 9 or Dragon NaturallySpeaking non-medical solutions:

- **Spend more time with patients.** Increased accuracy means fewer errors to correct, which lets physicians spend more time with patients, improving both quality of care and patient satisfaction.
- **Dictate in their own words.** Dragon Medical's free-text dictation capability supports more detailed History of Present Illness, more flexible Review of Symptoms, and more descriptive Assessment and Plan—the “medical decision-making” aspects of the note—which gives referring physicians and ancillary providers a clearer and more detailed patient assessment and prognosis.
- **Medical information at their finger tips.** Dragon Medical offers multiple voice shortcuts for searching medical information on the web. Physicians can now search medical data via a single command on WebMD, UpToDate, PubMed, and ICD-9. These commands can be said at any time without even having an Internet browser open. These commands combine multiple clicks into one fast command for the busy physician. Simply say, “Search UpToDate for Wellbutrin contraindications,” and Dragon Medical and UpToDate take you there.
- **Secure patient information.** Dragon Medical supports HIPAA compliance guidelines to protect patient security and confidentiality.
- **Improve physician satisfaction.** Physicians who use Dragon Medical report that it significantly improves their enjoyment of practicing medicine. Dragon Medical helps them use their time more effectively and get home in time for dinner, thus improving physician quality of life.

“I use the EHR for a lot of point-and-click, but for the subjective information, as well as my conclusions and impressions, that's where Dragon Medical shines... I would never go back to life pre-Dragon Medical.”

– Andrew Fireman, MD  
 Cardiologist  
 Abington Medical Specialists  
 Abington, PA

### Dragon Medical Yields Cost Savings and Profitability

Providers enjoy significant cost reductions when they move from typing, handwriting, or transcription—or when they upgrade to Dragon Medical 10 from previous medical versions or non-medical solutions:

- **Reduce the cost of documentation.** Eliminate transcription by speech-enabling the EHR system, freeing up resources to focus more on patients to help practice efficiency. Healthcare organizations that are using Dragon Medical 10 today are significantly lowering their transcription costs by hundreds of thousands—and even millions—of dollars annually.
- **Support higher quality and more complete documentation.** Using Dragon Medical results in higher levels of reimbursement than notes built by “point and click” EHR templates alone.
- **Reduce denials.** More complete, accurate documentation improves coding effectiveness and provides richer detail per patient, giving physicians greater confidence to code at higher levels than with an EHR system alone.
- **Increase practice volume.** Faster, more accurate response reduces time spent on documentation, allowing physicians to see more patients and increase practice revenue and profitability.

### Dragon Medical: A Leading Solution for Practicing Physicians

Dragon Medical is a leading speech recognition solution in healthcare today. Dragon Medical technology has been chosen by more than 150,000 physicians worldwide to document clinical records and dictate correspondence, making it the most widely used speech recognition solution for providers. Physicians use it with EHR systems such as Allscripts™ MyWay, Amazing Charts™, SRS, e-MDs®, eClinicalWorks®, Greenway®, and dozens more Windows®-based EHR software products.

**Even rarely used medical terms appear in Dragon Medical the first time physicians say them. No need to add or train words with Dragon Medical.**

Whether the physician’s country of origin is India, China, Pakistan, England, the U.S., or Australia, Dragon Medical recognizes his or her speech patterns because it has heard them before.

Physicians using an EHR system running on Citrix®—including Epic® Hyperspace, Cerner® PowerChart™, or Allscripts™ Enterprise—are strongly recommended to upgrade to, or purchase, Dragon Medical Enterprise Network Edition.

**Dragon Medical is the right solution for your clinical setting, as compared to non-medical Dragon offerings**

Features	Dragon Medical 10	Other Speech Recognition Software
Comprehensive Medical Vocabulary Library	✓	No
EHR Support	✓	No
HIPAA Supportive	✓	No
Hidden Mode	✓	No
DragonTemplates	✓	✓
Medical Formatting Rules	✓	No
Improved Medical Auto-Transcription	✓	No
Correction-Only Profile	✓	No
PowerMic™ Ready	✓	No
MyCommands Window	✓	No
Improved Enterprise Security Features	✓	No

### Nuance Healthcare Solutions

**Dictaphone® Enterprise Speech System**—On-site dictation/transcription platform with background and front-end speech recognition with full controls and advanced workflow flexibility.

**Dragon® Medical**—A real-time speech recognition program that works with virtually any Windows®-based or Citrix® EHR system for efficient report completion, and easy navigation and adoption of the EHR.

**Dragon® Medical Mobile**—Advanced point-of-care solutions that allow physicians and other caregivers to document patient encounters and access clinical information using their smartphones and other mobile devices.

**eScription**—On-demand platform for computer aided medical transcription, using background speech recognition to turn clinician dictation into formatted draft documents that medical transcriptionists—whether in-house or outsourced—can quickly review and edit, typically doubling productivity.

**Nuance Transcription Services powered by eScription**—A full-service, outsourced solution for clinical documentation, including technology and all speech editing, QA, and transcription workflow management.

**PowerScribe®**—A speech recognition solution that helps radiology departments significantly reduce report turnaround time and lower transcription costs.

**RadCube™**—A comprehensive yet flexible data warehouse for multidimensional business analysis and visualization.

**RadPort™**—A secure web-based decision support application that ensures appropriate high-tech diagnostic image ordering.

**Veriphy™**—A critical test result management solution that enhances patient care, increases physician productivity, improves risk management and automates compliance.



eScription

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 "2009 Top 20 Best in KLAS Awards: Software & Professional Services" (December 2009)



### EHRs Certified with Dragon Medical

Although Dragon Medical works instantly alongside most Windows-based EHR systems, Nuance has developed the Dragon Medical EHR Certification

Program to facilitate collaboration between Nuance and EHR vendors, and to optimize the experience of end-users. Visit [www.nuance.com/healthcare/services/dragon-certifiedEHRs](http://www.nuance.com/healthcare/services/dragon-certifiedEHRs) for a complete list of certified vendors.

### About Nuance Healthcare

Nuance Healthcare, a division of Nuance Communications, offers advanced end-to-end speech recognition and intelligent clinical documentation and communication solutions and transcription services. These solutions transform clinical observations and medical decision-making into structured, actionable information, enabling healthcare organizations to improve financial performance, enhance patient care and increase patient safety.

### Let Us Be Your Partner

To learn more about how Nuance can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 866-748-9537 or visit [www.nuance.com/healthcare](http://www.nuance.com/healthcare).

GSA: GS 35F – 0511T  
 SEWP: SEWP IV NNG07DA (20B, 64B)

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