

Nuance® I-Queue™

The intelligent print queue

Printing is supposed to be easy. In today's ever-changing workplace, however, this isn't always the case. Users, particularly mobile workers, don't always know the best printer to choose from in a long list of choices. Keeping print drivers up to date is a burden on IT. And sometimes, printers aren't available when they're needed. When these challenges strike, work stops and calls to the help desk multiply—both of which are costly.

I-Queue, the intelligent print queue

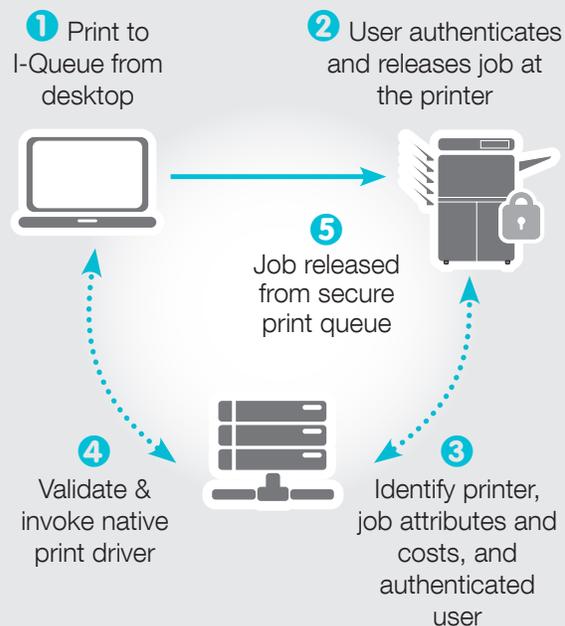
I-Queue™ solves printing challenges by providing a single, intelligent print queue—for every user and every printer. When a user needs to print, they just select the I-Queue printer and can pick up the job at any printer using Equitrac Follow-You Printing®.

The power of I-Queue resides centrally on the Equitrac print management server, where a print driver repository and mobile service locator combine to automatically detect the location of the user and validate that the native print driver is accessible to process the print job. With I-Queue all print activity is tracked by Equitrac, ensuring compliance with print policies and maximum contribution to cost reduction initiatives

A single, simple, secure print workflow...everytime

- ❶ A user prints a job using the I-Queue Printer.
- ❷ The user selects any printer on the network to release the job at.
- ❸ Equitrac identifies the selected printer.
- ❹ Equitrac ensures that the native print driver for the printer is loaded on the user's desktop.
- ❺ The job is released from the secure print queue to the printer, where it is picked up by the user.

I-Queue workflow



Reduce the costs of printing

I-Queue supports the full set of Equitrac print management features, including Follow-You Printing, Rules & Routing and Measurement and Reporting that contribute to lower print costs:

- Identify savings opportunities from reduced print volumes
- Perform accurate cost allocation and accounting
- Automate print driver deployment
- Encourage users to print more responsibly

Hybrid Print Control

The versatility to maximize print savings and security while minimizing network print infrastructure costs

I-Queue lets businesses take maximum advantage of Hybrid Print Control™, providing the benefits of a single, intelligent print queue in both print server and direct IP print infrastructure environments. This gives organizations the choice to tailor their print infrastructure according to the needs of its users—across every location—while benefiting from the convenience of one centralized print management solution.

Simply put...printing isn't one size fits all. Central office printing needs differ from printing requirements at branch locations. Fixed, mobile and roaming workers that have differing print challenges can benefit from a single print workflow. And every day print jobs have different processing requirements than specialized output.

With I-Queue and Hybrid Print Control, printing convenience for every user doesn't have to come at the expense of network print infrastructure costs.

I-Queue vs. Universal Print Drivers

Because change is constant

Until today, the common solution to navigating the maze of printer choices and cumbersome task of updating printer drivers has been to deploy a “universal” print driver for the fleet. These drivers may be a good solution for a single brand of printer, but fall short in mixed fleet environments. I-Queue is different. It gives users the options they need when submitting a print job—# of pages, color or black & white, paper size and even advanced options like stapling, collating and watermarks. But it takes away the options that can cause complexity—like having to choose the right printer when they submit a job.

About Nuance Communications, Inc.

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications.

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