eCopy ShareScan Suite 5 – Ground-breaking Document Scanning and Automation Delivers Paperless Productivity to Organizations of Every Size

Nuance Greatly Expands Support for MFP Devices, Including Canon, Konica Minolta, Ricoh and Xerox; First MFP Scanning Solution to Provide Unlimited Forms Processing as a Standard Feature

BURLINGTON, Mass., November 30, 2010 – Nuance Communications, Inc. (NASDAQ: NUAN), a leading provider of speech and imaging solutions, today announced eCopy® ShareScan® Suite 5, the new release of the world's best-selling document scanning and workflow solution for networked multifunction printers (MFPs). eCopy ShareScan provides organizations with everything needed to automate their paper-to-digital workflows, letting office workers scan paper documents easily and securely using existing investments in network MFPs and scanners.

The new release greatly expands eCopy's support for devices from leading MFP vendors, including Canon, Konica Minolta, Ricoh, and Xerox Corporation's Extensible Interface Platform® technology. In addition, eCopy ScanStation delivers all the capabilities of eCopy ShareScan 5 to all TWAIN or ISIS-capable MFPs and scanning devices. eCopy ShareScan enables the rapid deployment and management of eCopy in mixed-fleet MFP environments, with versions that scale to meet the price / performance requirements for workgroups, departments and global enterprises.

"eCopy ShareScan 5 is an important upgrade – with features not found in other solutions – that makes scanning easier and more valuable," said Brian Bissett, editor of The MFP Report. "The new release greatly expands users' ability to reduce the cost of capturing and managing paper, including the ability now to tackle paper forms processing right from the MFP. Nuance also gives users the flexibility to quickly move documents where they are needed, whether that is a back-office application or directly to a user's desktop."

The product is the first MFP scanning product to include unlimited document and forms processing as a standard feature, letting office workers turn paper into digital information - as easily as making a copy. New to the product are eCopy Extenders, an open snap-in architecture that allows for advanced document processing to be added to eCopy ShareScan by Nuance, its partners or even customers. The new release extends eCopy ShareScan's leadership in connecting MFP to back-end applications through eCopy Connectors. Over 100 connectors are available for eCopy ShareScan from Nuance and its partners. These Connectors include Microsoft SharePoint, EMC Documentum,

Therefore™, Document Mall ™ and Xerox DocuShare® Enterprise Content Management Platform.

eCopy ShareScan 5 also includes Personalized Scanning, a Nuance innovation that allows scanning menus to be tailored to specific individuals or workgroups, presenting them with the same personalized menu selections from any MFP that they access via the network. For example, the marketing department can have a "Process Sales Lead Form" selection, while a R&D vice president can have a "Convert to XML" and "Process Engineering Change Order" within her eCopy menu. Personalized Scanning is easily customized and managed within the eCopy ShareScan system.

eCopy ShareScan 5 Key Capabilities and Benefits

- **Unmatched Paperless Productivity – eCopy ShareScan Suite 5 provides unlimited forms processing capabilities as a standard feature, giving organizations the ability to extract data from paper forms directly from the MFP. eCopy ShareScan also includes unlimited document conversion capabilities, providing the highest level of accuracy in turning paper into fully-formatted Microsoft Word and Excel documents, as well as searchable PDF files.**

- **Powerful, Secure and Personalized Scanning – The new Personalized Scanning capability presents only workflows that are specific to an individual or department, removing menu clutter, simplifying use of the system and making scan processes easier, faster and more relevant. The new release also better supports mixed-brand MFP environments and improves security and scan audit capabilities through an enhanced eCopy ShareScan Administration Console, which allows administrators to configure, monitor and report on document capture workflows for MFPs on the network.**

- **Rapid Customization of Scanning Workflows – The new release delivers amazing levels of document automation out-of-the-box, and it supports the rapid creation of customized workflows and Connectors to business software applications. The new Visual Workflow Designer provides automated design of MFP touch-screen menus, while the Workflow Simulator allows for rapid testing and one-button deployment to all supported MFP devices.**

- **Adding Value to Existing Investments – The new release expands on its ability to bridge MFP scanning with existing investments in business software applications through significant improvements to eCopy Connectors and Extenders. Customers using eCopy Connectors experience the same exact workflow no matter which MFP platform they are using. New eCopy Extenders allow any type of document processing to be added to a workflow, ranging from the Forms Processing Extender to those created by third-party developers using the eCopy SDK.**

- **The Best Scanning for Print Management – eCopy ShareScan 5 is the ideal scanning companion to print management solutions, with tight integration with products such as uniFLOW™ and Equitrac®. The power of eCopy scanning and workflow combines with print management to support key features such as single sign-on, card access, secure scanning, scan audit and cost recovery.**

- **Unique Integrated PDF Desktop** – Also new is <u>eCopy PDF Pro Office 5</u>, an upgrade to eCopy PaperWorks that delivers the rich features business users want from Adobe® Acrobat Professional, but with unique MFP scanning features – and for about one-third the cost of Adobe®. The desktop application provides a unique MFP scanning "in box," and includes desktop connectivity to content management applications such as Autonomy® Interwoven and Microsoft® SharePoint®.

- **Open Architecture** – eCopy ShareScan 5 delivers immediate value with its built-in capabilities, and expands to meet the growing paper-to-digital needs of organizations for years to come. eCopy protects long-term investments with its ability to deliver standardized workflows across MFP types, support for the rapid creation of new eCopy Connectors, and the ability to snap-in new document and forms processing steps through eCopy Extenders. With over 200 eCopy Alliance Partner members creating value-added solutions, eCopy is a safe and valuable investment to organizations of every size.

eCopy ShareScan 5 Availability

eCopy ShareScan 5 is now available from Canon USA and Canon Europe Limited and will be available within 90 days from other members of Nuance's global channel of MFP vendors, partners and dealers. eCopy ShareScan Suite (US $2,995 per MFP) is the flagship version that includes unlimited document and forms processing, as well as eCopy Connectors to business software applications. eCopy ShareScan Office (US $1,495 per MFP) is ideal for targeted workflow and office productivity, while eCopy ShareScan Elements (US $795 per MFP, 25 MFP license minimum) provides secure, auditable and synchronized scan to email and fax capabilities. All prices do not include required annual maintenance and support and other limitations may apply. Each eCopy ShareScan license includes one seat of eCopy PDF Pro Office. For additional information on features, pricing and volume licensing programs, please visit www.eCopy.com or call +1-800-443-7077.

Nuance Communications

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